



**BBC: Boogie Brew Consulting**

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## Purchase, Returns & Shipment Policies

### **Purchase Policy:**

- 1) Please understand that our prices are subject to change. Published/quoted prices are most recent.
- 2) No minimum purchase applies to initial orders. For additional orders there is no minimum.
- 5) A \$30 fee will apply for returned checks. Late charges of 3% per month will apply on unpaid balances.
- 6) For special orders/large quantities a deposit of 50% is required. Contact our sales department for info.
- 7) We will not bill your invoice for any out-of-stock items. We will notify you of out-of-stock shipments before sending your order. On out-of-stock shipments/orders, there is no minimum purchase.

### **Returns:**

- 1) Before returning any item, you must contact us for pre-authorization. All orders are the responsibility of the purchaser and a 12.5% restocking fee will apply to wrong orders or items ordered in error. Shipping costs in both directions will be paid by Boogie Brew for such returns. All items returned are required to be in a reasonable and saleable condition, with all stickers/tags removed.
- 2) Return claims need to be filed within 10 business days of receipt. Please keep all packaging boxes/materials and inspect them thoroughly upon receipt of your order. We reserve the right to deny a late claim or in cases where original packaging has been unduly damaged.
- 3) All approved returns and claims will result in a refund to your credit / debit card or your PayPal account, (no cash refunds). Credits to your account will reflect any volume prices or other discounts applied to your order.

### **Standard UPS / USPS or FedEx Ground Carrier:**

- 1) All shipments are either USPS Priority Mail or UPS Ground, from Rohnert Park, CA. Discounts are available from some carriers for qualifying orders.
- 2) Shipping fees are included on your invoice / receipt.

### **Heavy Freight or Truck-Loads:**

- 1) All shipments are FOB Rohnert Park.
- 2) All shipments are freight collect. Please notify us of any special delivery needs when placing your order so that we can inform the shipping agency. Always inspect for any damage before signing for delivery.
- 3) Current freight costs will be quoted at the time of order, but a precise quote is subject to minor variation.

### **Air/Overnight & Collect Deliveries**

- 1) UPS Air/Fed Ex shipments are available if you need items urgently. Fees will be charged to your account.
- 2) If you need 3<sup>rd</sup> party billing arrangements or UPS Collect delivery, such requests can be accommodated.